



America

# CERTIFICATE

The Certification Body of  
**TÜV SÜD AMERICA INC.**

hereby certifies that

## **TransPerfect Translations International Inc.**

**1250 Broadway Avenue, 7th Floor  
New York, NY 10001 USA**

(see pages 2-13 for additional locations)

has implemented a Quality Management System in accordance with:

## **ISO 9001:2015**

The scope of this Quality Management System includes:

The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website Globalization/Localization, Software Localization, E-Learning Localization, Localization Engineering, Interactive Voice Response Systems (IVRs), Voice Overs, Subtitling, Technical Writing, Multicultural

Certificate Expiry Date: October 17, 2023

Certificate Registration No: 951 13 6447

Effective Date: January 22, 2020

Reissue Date: N/A



  
Mark Alpert  
Vice President, Business Assurance





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# CERTIFICATE

## TransPerfect Translations International Inc.

1250 Broadway Avenue, 7th Floor  
New York, NY 10001 USA

Scope – The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website Globalization/Localization, Software Localization, E-Learning Localization, Localization Engineering, Interactive Voice Response Systems (IVRs), Voice-Overs, Subtitling, Technical Writing, Multicultural Marketing, and the Development of Enterprise Software Solutions

Processes – Sales, Production, Service, and Delivery

## TransPerfect Translations

1250 Broadway Avenue, 7th Floor  
New York, NY 10001 USA

Scope – The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website globalization/localization, software localization, e-learning localization, Localization Engineering, interactive voice response systems (IVRs), voice-overs, subtitling, technical writing, and multicultural marketing for companies worldwide

Processes – Sales, Production, Service, and Delivery

## Translations.com/TransPerfect S.L.

Passeig de Gracia 11, Escalera B Planta 5  
08007 - Barcelona

Scope – The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website Globalization/Localization, Software Localization, E-Learning Localization, Localization Engineering, Interactive Voice Response Systems (IVRs), Voice-Overs, Subtitling, Technical Writing, and Multicultural Marketing for Companies Worldwide.

Processes – Sales, Production, Service, and Delivery

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## TransPerfect Japan G.K.

Shinjuku Square Tower 27F, 6-22-1, Nishi-Shinjuku,  
Shinjuku-ku, 163-1127 – Tokyo

Scope – The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website globalization/localization, software localization, e-learning localization, Localization Engineering, interactive voice response systems (IVRs), voice-overs, subtitling, technical writing, multicultural marketing, and the development of enterprise software solutions

Processes – Sales, Production, Service, Delivery, and Software

## TransPerfect Translations Ltd.

19F, MassMutual Tower 33 Lockhart Rd.  
HK - - Wan Chai

Scope – The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website globalization/localization, software localization, e-learning localization, Localization Engineering, interactive voice response systems (IVRs), voice-overs, subtitling, technical writing, and multicultural marketing and multicultural marketing for companies worldwide.

Processes – Sales, Production, Service, and Delivery

## TransPerfect Translations

Davies Pacific Center, 841 Bishop St, Suite 700  
96813 – Honolulu

Scope – The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website globalization/localization, software localization, e-learning localization, Localization Engineering, interactive voice response systems (IVRs), voice-overs, subtitling, technical writing, and multicultural marketing for companies worldwide.

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## Milim Writing & Translation Services Ltd.

21 Bar Kochva Street

5126 - Bnei Brak

Scope – The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website globalization/localization, software localization, e-learning localization, Localization Engineering, interactive voice response systems (IVRs), voice-overs, subtitling, technical writing, and multicultural marketing for companies worldwide.

Processes – Sales, Production, Service, and Delivery

## TransPerfect Translations Ltd.

Aldgate House, 33 Aldgate High St,

GB - EC3N 1AH London

Scope – The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website globalization/localization, software localization, e-learning localization, Localization Engineering, interactive voice response systems (IVRs), voice-overs, subtitling, technical writing, and multicultural marketing for companies worldwide

Processes – Sales, Production, Service, and Delivery

## Translations.com/TransPerfect S.L.

Caputxins 4B, Planta 2,

07002 - Palma de Mallorca

Scope – The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website Globalization/Localization, Software Localization, E-Learning Localization, Localization Engineering, Interactive Voice Response Systems (IVRs), Voice-Overs, Subtitling, Technical Writing, and Multicultural Marketing for companies worldwide

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## iSP - Internation Software Products BV

Leidsegracht 101

NL - 1017 ND Amsterdam

Scope – The Sales, Production, Service and Delivery of Language Solutions in Over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website Globalization/Localization, Software Localization, E-Learning Localization, Localization Engineering, Interactive Voice Response Systems (IVRs), Voice-Overs, Subtitling, Technical Writing, and Multicultural Marketing for companies worldwide

Processes – Sales, Production, Service, and Delivery

## Overtaal Language Services

Niasstraat 6B

3531 WP - Utrecht

Scope – The Sales, Production, Service and Delivery of Language Solutions in Over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website Globalization/Localization, Software Localization, E-Learning Localization, Localization Engineering, Interactive Voice Response Systems (IVRs), Voice-Overs, Subtitling, Technical Writing, and Multicultural Marketing for Companies Worldwide.

Processes – Sales, Production, Service, and Delivery

## Translations.com

127 SW Fourth Street

97333 – Corvallis

Scope – The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website Globalization/Localization, Software Localization, E-Learning Localization, Localization Engineering, Interactive Voice Response Systems (IVRs), Voice-Overs, Subtitling, Technical Writing, and Multicultural Marketing for companies worldwide

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**Translations.com**  
**160 Spear Street Suite 1100**  
**94105 - San Francisco**

Scope – The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website Globalization/Localization, Software Localization, E-Learning Localization, Localization Engineering, Interactive Voice Response Systems (IVRs), Voice-Overs, Subtitling, Technical Writing, and Multicultural Marketing for companies worldwide

Processes – Sales, Production, Service, and Delivery

**Iverson Language Associates, Inc.**  
**111 W. Pleasant Street Suite 102**  
**53202 – Milwaukee**

Scope – The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website Globalization/Localization, Software Localization, E-Learning Localization, Localization Engineering, Interactive Voice Response Systems (IVRs), Voice-Overs, Subtitling, Technical Writing, and Multicultural Marketing for companies worldwide

Processes – Sales, Production, Service, and Delivery

**Adams Globalization**  
**10801 North Mopac Expressway, Building 3,**  
**Suite 100, 78759 – Austin**

Scope – The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website Globalization/Localization, Software Localization, E-Learning Localization, Localization Engineering, Interactive Voice Response Systems (IVRs), Voice-Overs, Subtitling, Technical Writing, and Multicultural Marketing for companies worldwide

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**TransPerfect**  
Škrétova 12  
120 00 - Prague 2

Scope – The Sales, Production, Service and Delivery of Language Solutions in Over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website Globalization/Localization, Software Localization, E-Learning Localization, Localization Engineering, Interactive Voice Response Systems (IVRs), Voice-Overs, Subtitling, Technical Writing, Multicultural Marketing and the Development of Enterprise Software Solutions

Processes – Sales, Production, Service, Delivery, Software

**TransPerfect Translations AB**  
Room 115, Runcheng Building, No. 12, Dongdaqiao Road,  
Chaoyang District, CN - 100020 Beijing

Scope – The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website Globalization/Localization, Software Localization, E-Learning Localization, Localization Engineering, Interactive Voice Response Systems (IVRs), Voice-Overs, Subtitling, Technical Writing, and Multicultural Marketing for Companies Worldwide

Processes – Sales, Production, Service, and Delivery

**AD-COM dbaTranslations.com Montreal**  
1010 Sherbrooke St. West. Suite 811  
H3A 2R7 - Montreal, Quebec

Scope – The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website Globalization/Localization, Software Localization, E-Learning Localization, Localization Engineering, Interactive Voice Response Systems (IVRs), Voice-Overs, Subtitling, Technical Writing, and Multicultural Marketing for companies worldwide

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## ArchiText Inc.

187 Ballardvale Street, Suite A210  
01887 – Wilmington

Scope – The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website Globalization/Localization, Software Localization, E-Learning Localization, Localization Engineering, Interactive Voice Response Systems (IVRs), Voice-Overs, Subtitling, Technical Writing, and Multicultural Marketing for companies worldwide

Processes – Sales, Production, Service, and Delivery

## Translations.com

1250 Broadway, 7th Floor  
10001 - New York

Scope – The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website Globalization/Localization, Software Localization, E-Learning Localization, Localization Engineering, Interactive Voice Response Systems (IVRs), Voice-Overs, Subtitling, Technical Writing, and Multicultural Marketing for companies worldwide

Processes – Sales, Production, Service, and Delivery

## WorldLingo

6375 South Pecos Rd. #203  
89120 - Las Vegas

Scope – The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website Globalization/Localization, Software Localization, E-Learning Localization, Localization Engineering, Interactive Voice Response Systems (IVRs), Voice-Overs, Subtitling, Technical Writing, Multicultural Marketing, and the Development of Enterprise Software Solutions

Processes – Sales, Production, Service, Delivery and Software

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## Transperfect

394 Rue Léon Blum Immeuble Jacques Cartier, 3rd Floor  
34000 – Montpellier

Scope – The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website Globalization/Localization, Software Localization, E-Learning Localization, Localization Engineering, Interactive Voice Response Systems (IVRs), Voice-Overs, Subtitling, Technical Writing, and Multicultural Marketing for companies worldwide

Processes – Sales, Production, Service, and Delivery

## TransPerfect Translations

Avenida Federico Lacroze 2827 U.F. 3o Piso – CABA  
C1006ACT - Buenos Aires

Scope – The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website globalization/localization, software localization, e-learning localization, Localization Engineering, interactive voice response systems (IVRs), voice-overs, subtitling, technical writing, multicultural marketing, and the development of enterprise software solutions

Processes – Sales, Production, Service, and Delivery

## TransPerfect

Avenida Brigadeiro Faria Lima, 4509,  
Cjs. 122 e 123/ 12º andar – Itaim Bibi,  
BR - 04538-133 Sao Paulo

Scope – The Sales, Production, Service Delivery of Language Solutions in over 100 Languages in the Form of Translation, Multilingual Desktop Publishing and Graphic Services, Website globalization/localization, software localization, Localization Engineering, and subtitling, for companies worldwide

Processes – Sales, Production, Service, Delivery, and Software

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## Translations.com Tokyo

Shinjuku Square Tower 27F, 6-22-1 Nishi-Shinjuku,  
Shinjuku-ku, 163-1127 – Tokyo

Scope – The Sales, Production, Service Delivery of Language Solutions in over 100 Languages in the Form of Translation, Multilingual Desktop Publishing and Graphic Services, Website globalization/localization, software localization, Localization Engineering, and subtitling, for companies worldwide

Processes – Sales, Production, Service, and Delivery

## TransPerfect Seoul

18/F Gwanghwamun Bldg. 149 Sejong-Daero  
03186 – Seoul

Scope – The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website Globalization/Localization, Software Localization, E-Learning Localization, Localization Engineering, Interactive Voice Response Systems (IVRS), Voice-Overs, Subtitling, Technical Writing, Multicultural Marketing, and the Development of Enterprise Software Solutions

Processes – Sales, Production, Service, Delivery, and Software

## TransPerfect Translations Montreal

1010 Sherbrooke St. West, Suite 811  
H3A 2R7 - Montreal, Quebec

Scope – The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website globalization/localization, software localization, e-learning localization, Localization Engineering, interactive voice response systems (IVRs), voice-overs, subtitling, technical writing, multicultural marketing and the development of enterprise software solutions

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## TransPerfect Warsaw

Ul. Prosta 70

PL - 00-838 Warsaw

Scope – The Sales, Production, Service and Delivery of Language Solutions in over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website globalization/localization, software localization, e-learning localization, Localization Engineering, interactive voice response systems (IVRs), voice-overs, subtitling, technical writing, and multicultural marketing for companies worldwide

Processes – Sales, Production, Service, and Delivery

## Trial Interactive

1250 Broadway, 7th Floor

10001 - New York

Scope – The Sales, Clinical Operations, Client Service, Development of eClinical Solutions in the form of Electronic Trial Master File (eTMF), Study Start Up, eFeasibility, Clinical Development Document Management, Scanning, Global Clinical Trial Support, Pharmacovigilance & Safety Reporting, Global Multilingual Call Center, Endpoint Adjudication, Institutional Review Board (IRB) Solutions, Global Product Launch, Electronic Regulatory & Study Binders, Central Laboratory Solutions, Due Diligence, and Clinical Outcome Assessment (COA) Management for Companies Worldwide

Processes – Sales, Production, Service, Development and Delivery

## Vasont

221 W Philadelphia Street, Suite 114,  
York, PA 17401

Scope – The Quality Management System encompasses the Development, Sales, Production, Service and Delivery of content management solutions and publication solutions. These solutions are provided to customers as either installed software or as software as a service (SaaS) to companies worldwide

Processes – Sales, Production, Service, Delivery, and Software

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## TransPerfect Solutions India Pvt. Ltd.

B 401-404, Pune IT Park, 34 Aundh Road,  
Bhau Patil Marg, Bopodi 411 020 – Pune

Scope – The Production and Service Support, in the form of Project Management, Multilingual Desktop Publishing and Graphic Services, Localization Engineering, eTMF solution, Software Development and Testing, ESI (Electronically Stored Information) for eDiscovery, eLearning, Client Service for Litigation, Support for Web localization/globalization services for internal parent offices following their processes

Processes – Service, Production, and Software

## Translations.com Boulder

2490 Junction Place,  
80301 – Boulder CO

Scope – The Production, Sales support, Service and Delivery of Language Solutions in over 100 Languages in the form of quality assured language solutions of software applications, mobile device applications, websites, client management tools, e-learning courses, medical device interfaces, and any other client specific interfaces for companies worldwide

Processes – Sales, Production, Service, Delivery, Medical Device Interface

## Astoria

160 Spear Street, Suite 1100  
94105 - San Francisco

Scope – The delivery and support of enterprise-wide solutions for content management and publication made available to customers as either installed software or as software-as-a-service (SaaS) for companies worldwide

Processes – Delivery, Software

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## TransPerfect Traductions Sarl

1 Rue Paul Cézanne,  
75008 Paris, France

Scope – The Sales, Production, Service and Delivery of Language Solutions in Over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website Globalization/Localization, Software Localization, E-Learning Localization, Localization Engineering, Interactive Voice Response Systems (IVRs), Voice-Overs, Subtitling, Technical Writing, and Multicultural Marketing for Companies Worldwide

Processes – Sales, Service, Delivery, Production

## TransPerfect Translations GmbH

Mittelstraße 55,  
10117 Berlin, Germany

Scope – The Sales, Production, Service and Delivery of Language Solutions in Over 100 Languages in the Form of Translation, Interpreting, Linguistic Validation, Multilingual Desktop Publishing and Graphic Services, Website Globalization/Localization, Software Localization, E-Learning Localization, Localization Engineering, Interactive Voice Response Systems (IVRs), Voice-Overs, Subtitling, Technical Writing, and Multicultural Marketing for Companies Worldwide

Processes – Sales, Service, Delivery, Production

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